

# Isometries between $C^*$ -algebras

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## Abstract

Let  $A$  and  $B$  be  $C^*$ -algebras and let  $T$  be a linear isometry from  $A$  into  $B$ . We show that there is a largest projection  $p$  in  $B^{**}$  such that  $T(\cdot)p : A \rightarrow B^{**}$  is a Jordan triple homomorphism and

$$T(ab^*c + cb^*a)p = T(a)T(b)^*T(c)p + T(c)T(b)^*T(a)p$$

for all  $a, b, c$  in  $A$ . When  $A$  is abelian, we have  $\|T(a)p\| = \|a\|$  for all  $a$  in  $A$ . It follows that a (possibly non-surjective) linear isometry between any  $C^*$ -algebras reduces *locally* to a Jordan triple isomorphism, by a projection.

## 1 Introduction

In his seminal paper [10], Kadison showed that a *surjective* linear isometry  $T$  between unital  $C^*$ -algebras  $A$  and  $B$  is of the form  $T(\cdot) = u\eta(\cdot)$  where  $u$  is a unitary element in  $B$  and  $\eta$  is a Jordan  $*$ -isomorphism. This result remains true in the non-unital case although the unitary element  $u$  generally comes from  $B \oplus \mathbb{C}$  [13]. In both cases,  $T$  preserves the Jordan triple product:

$$T(ab^*c + cb^*a) = T(a)T(b)^*T(c) + T(c)T(b)^*T(a)$$

for all  $a, b, c \in A$ . In infinite-dimensional holomorphy,  $C^*$ -algebras, and the larger class of  $JB^*$ -triples, arise as tangent spaces to bounded symmetric domains and it has been shown in [11] that the geometry of these domains is completely determined by the Jordan triple structures of these spaces. Indeed, a bijective linear map  $T$  between two  $JB^*$ -triples is an isometry if, and only if, it preserves the Jordan triple product:

$$T\{a, b, c\} = \{T(a), T(b), T(c)\}$$

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as shown in [11, Proposition 5.5] (see also [3, 4, 6, 16]). By polarization,  $T$  preserves the Jordan triple product if, and only if,

$$T\{a, a, a\} = \{T(a), T(a), T(a)\}.$$

The Jordan triple product in a  $C^*$ -algebra is given by

$$\{a, b, c\} = \frac{1}{2}(ab^*c + cb^*a)$$

and in particular, the above characterization of surjective linear isometries between  $JB^*$ -triples extends Kadison's result as well as giving it a geometric perspective. It also highlights the importance of the Jordan triple product in the study of isometries of  $C^*$ -algebras.

It is natural to ask to what extent the above triple-preserving property of a linear isometry persists if it is not surjective. We address this question in this paper. Let  $T : A \rightarrow B$  be a linear isometry, possibly non-surjective. We study  $T$  locally. Without surjectivity, the  $C^*$ -algebra and affine geometric techniques of [10, 4] can not be used directly to obtain conclusive results. Nevertheless, we show there is a largest projection  $p \in B^{**}$ , called the *structure projection* of  $T$ , such that  $T(A)p$  is a Jordan subtriple of  $B^{**}$  and the map

$$T(\cdot)p : A \rightarrow T(A)p$$

is a triple homomorphism with  $T\{a, a, a\}p = \{T(a), T(a), T(a)\}p$  for all  $a \in A$ . The structure projection  $p$  is closed but the map  $T(\cdot)p$  need not be injective. When  $A$  is abelian, we study the structure projection  $p$  in some detail, motivated by the question of the local behaviour of  $T$ , and show that the map  $T(\cdot)p$  is isometric which also extends Holsztynski's result in [8] for non-surjective isometries between continuous function spaces (see also [9]). It follows that, for any  $A$  and  $B$ , the isometry  $T$  is reduced *locally* to a triple isomorphism by a projection in the sense that, for any  $a \in A$ , there is a closed projection  $p_a \in B^{**}$  such that the map  $T(\cdot)p_a$  is a triple isomorphism from the Jordan subtriple  $Z_a$  of  $A$ , generated by  $a$ , into  $B^{**}$  and

$$T\{x, y, z\}p_a = \{T(x), T(y), T(z)\}p_a$$

for all  $x, y, z \in Z_a$ . Although  $T(A)p$  could be zero if  $A$  is nonabelian, we give conditions for  $T(A)p$  to be non-zero in this case.

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## 2 Isometries of $C^*$ -algebras and their ranges

Throughout the paper, an isometry between Banach spaces is *not* assumed to be surjective. We first recall that a  $JB^*$ -triple  $Z$  is a complex Banach space equipped with a Jordan triple product  $\{\cdot, \cdot, \cdot\} : Z^3 \longrightarrow Z$  which is symmetric and linear in the outer variables, and conjugate linear in the middle variable such that for  $a, b, c, x, y \in Z$ , we have

- (i)  $\{a, b, \{c, x, y\}\} = \{\{a, b, c\}, x, y\} - \{c, \{b, a, x\}, y\} + \{c, x, \{a, b, y\}\}$ ;
- (ii) the map  $z \in Z \mapsto \{a, a, z\} \in Z$  is hermitian with nonnegative spectrum;
- (iii)  $\|\{a, a, a\}\| = \|a\|^3$ .

A closed subspace of a  $JB^*$ -triple is called a *subtriple* if it is closed with respect to the triple product. A linear map  $T : Z \longrightarrow W$  between  $JB^*$ -triples is called a *triple homomorphism* if it preserves the triple product in which case, the range  $T(Z)$  is a subtriple of  $W$  and the kernel  $J$  of  $T$  is a *triple ideal* of  $Z$ , that is,  $\{Z, Z, J\} + \{Z, J, Z\} \subset J$ . We refer to [2, 17, 18, 20] for expositions as well as recent surveys of  $JB^*$ -triples and symmetric Banach manifolds. In the sequel, we write  $a^{(3)} = \{a, a, a\}$ . We note that a norm-closed subspace  $Z$  of a  $C^*$ -algebra is a  $JB^*$ -triple if  $a \in Z$  implies  $aa^*a \in Z$ , in which case  $Z$  is called a  $JC^*$ -triple and the triple product is given by triple polarization

$$\begin{aligned} 2\{a, b, c\} &= ab^*c + cb^*a \\ &= \frac{1}{8} \sum_{\alpha^4=\beta^2=1} \alpha\beta(a + \alpha b + \beta c)(a + \alpha b + \beta c)^*(a + \alpha b + \beta c). \end{aligned}$$

In  $C^*$ -algebras, the closed triple ideals are the closed algebra two-sided ideals [7, p.350].

We begin with a simple example of a linear isometry  $T : A \longrightarrow B$  between abelian  $C^*$ -algebras which is not a triple homomorphism.

**Example 2.1.** Let  $C(\Omega)$  and  $C(\Omega \cup \{\beta\})$  be the  $C^*$ -algebras of continuous functions on the closed unit disc  $\Omega \subset \mathbb{C}$  and  $\Omega \cup \{\beta\}$  respectively, where  $\beta \in \mathbb{C} \setminus \Omega$ . Define  $T : C(\Omega) \longrightarrow C(\Omega \cup \{\beta\})$  by

$$(Tf)(x) = \begin{cases} f(x) & \text{if } x \in \Omega \\ \frac{1}{2}(f(1) + f(0)) & \text{if } x = \beta. \end{cases}$$

Then  $T$  is a linear isometry and  $T(C(\Omega)) = \{h \in C(\Omega \cup \{\beta\}) : 2h(\beta) = h(1) + h(0)\}$  which is not a subtriple of  $C(\Omega \cup \{\beta\})$ . So  $T$  is not a triple isomorphism onto its range. Nevertheless, we have  $T(f^{(3)}) = T(f)^{(3)}$  if  $f(1) = f(0) = 0$ .

Let  $T : A \longrightarrow B$  be a linear isometry between  $C^*$ -algebras. Although the range  $T(A)$  need not be a subtriple of  $B$ , we show in Proposition 2.2 below that  $T(A)$ , cut down by a projection, is always a subtriple of  $B^{**}$ . This result will be used to study  $T$  locally later. In Example 2.1, such a projection is given by the characteristic function of  $\Omega$  in  $C(\Omega \cup \{\beta\})$ .

We need some notation first. We denote by  $T^{**}$  the second dual map of  $T$  and for convenience, we often write  $Ta$  for  $T(a)$ . The identity of a unital  $C^*$ -algebra will be denoted by  $\mathbf{1}$ . Given a  $C^*$ -algebra  $A$ , we denote its closed unit ball by  $A_1$ , and by  $A_1^*$  the closed unit ball of the dual  $A^*$ . Let  $Q(A) = \{\varphi \in A_1^* : \varphi \geq 0\}$  be the quasi-state space which is weak\* compact and convex. Every weak\* closed face of  $Q(A)$  containing zero is of the form  $F(p) = \{\varphi \in Q(A) : \varphi(\mathbf{1} - p) = 0\}$  for some closed projection  $p \in A^{**}$ , called the *support projection* of the face (cf. [5, 15] or [14, 3.11.10]). The polar decomposition of a functional  $\psi \in A^*$  is denoted by  $\psi(\cdot) = v^*|\psi|(\cdot) = |\psi|(v^*\cdot)$  where  $v^*$  is a partial isometry in  $A^{**}$ .

For each  $\varphi$  in  $Q(A)$ , we let  $(\pi_\varphi, H_\varphi, \omega_\varphi)$  be the Gelfand-Naimark-Segal representation of  $A$  induced by  $\varphi$ . As usual, we also denote by  $\pi_\varphi$  the extended representation of  $A^{**}$  on the Hilbert space  $H_\varphi$  (see, for example, [14, p. 60]). For simplicity, we write  $x\omega_\varphi$  for  $\pi_\varphi(x)\omega_\varphi$  in  $H_\varphi$  whenever  $x \in A^{**}$ . Thus we have  $x\omega_\varphi = 0$  if, and only if,  $\varphi(x^*x) = 0$ . Further, we have  $\varphi(x^*x) = 0$  for all  $\varphi \in F(p)$  if, and only if,  $xp = 0$  (cf. [14, §3.10] and [1, Corollary 3.5]). We note that if  $\varphi$  is a pure state with support projection  $p$ , then  $F(p) = [0, 1]\varphi$ .

**Proposition 2.2.** *Let  $A$  and  $B$  be  $C^*$ -algebras and let  $T : A \longrightarrow B$  be a linear isometry. Then there is a largest projection  $p$  in  $B^{**}$  such that*

(i)  $T(\cdot)p : A \longrightarrow B^{**}$  is a triple homomorphism;

(ii)  $T\{a, b, c\}p = \{Ta, Tb, Tc\}p$  for all  $a, b, c$  in  $A$ .

Further,  $p$  is a closed projection and  $(Ta)^*(Tb)p = p(Ta)^*(Tb)$  for all  $a, b$  in  $A$ .

*Proof.* Let

$$\begin{aligned} F_1 &= \bigcap_{a \in A_1} \{\varphi \in Q(B) : (Ta^{(3)})\omega_\varphi = (Ta)^{(3)}\omega_\varphi\} \\ &= \bigcap_{a \in A_1} \{\varphi \in Q(B) : \varphi((Ta^{(3)} - (Ta)^{(3)})^*(Ta^{(3)} - (Ta)^{(3)})) = 0\}. \end{aligned}$$

Then  $F_1$  is a weak\* closed face of  $Q(B)$  containing zero. For  $a$  in  $A_1$ , we define a weak\* continuous affine map  $\Phi_a : Q(B) \longrightarrow Q(B)$  by

$$\Phi_a(\varphi)(\cdot) = \varphi((Ta)^*(Ta) \cdot (Ta)^*(Ta)).$$

For  $n = 1, 2, \dots$ , the sets

$$F_{n+1} = \{\varphi \in F_n : \Phi_a(\varphi) \in F_n, \forall a \in A_1\} = \bigcap_{a \in A_1} F_n \cap \Phi_a^{-1}(F_n)$$

form a decreasing sequence of weak\* closed faces of  $Q(B)$ . The intersection  $F = \bigcap_{n=1}^{\infty} F_n$  is a weak\* closed face of  $Q(B)$  containing zero. Let  $p$  be the closed projection in  $B^{**}$  supporting  $F$ :

$$F = F(p) = \{\varphi \in Q(B) : \varphi(\mathbf{1} - p) = 0\}.$$

For each  $a$  in  $A_1$  and  $\varphi$  in  $F$ , we have

$$\Phi_a(\varphi)(\cdot) = \varphi((Ta)^*(Ta) \cdot (Ta)^*(Ta)) \in F,$$

and consequently,

$$\langle p(Ta)^*(Ta)\omega_\varphi, (Ta)^*(Ta)\omega_\varphi \rangle = \Phi_a(\varphi)(p) = \Phi_a(\varphi)(1) = \|(Ta)^*(Ta)\omega_\varphi\|^2.$$

Hence

$$p(Ta)^*(Ta)\omega_\varphi = (Ta)^*(Ta)\omega_\varphi, \quad \forall \varphi \in F = F(p)$$

and therefore

$$p(Ta)^*(Ta)p = (Ta)^*(Ta)p.$$

It follows that

$$p(Ta)^*(Ta) = (Ta)^*(Ta)p, \quad \forall a \in A.$$

By polarization, we have

$$p(Ta)^*(Tb) = (Ta)^*(Tb)p \tag{2.1}$$

for all  $a, b \in A$ . To verify (i), we note that

$$(Ta^{(3)})\omega_\varphi = (Ta)^{(3)}\omega_\varphi, \quad \forall \varphi \in F.$$

This gives

$$(Ta^{(3)})p = (Ta)^{(3)}p.$$

By triple polarization and (3.1), we get

$$T\{a, b, c\}p = \{Ta, Tb, Tc\}p = \{(Ta)p, (Tb)p, (Tc)p\}.$$

Finally, if  $q$  is a projection in  $B^{**}$  satisfying conditions (i) and (ii), then

$$F(q) = \{\varphi \in Q(B) : \varphi(\mathbf{1} - q) = 0\} \subseteq F_n, \quad n = 1, 2, \dots$$

since  $\Phi_a(F(q)) \subseteq F(q)$  for  $a \in A_1$  and it is evident that  $F(q) \subseteq F_1$ . Therefore  $F(q) \subseteq F(p)$  and  $q \leq p$ . The last assertion has been shown in (2.1).  $\square$

- Remark 2.3.** (a) Although the above result only requires  $T$  to be contractive, all subsequent applications of the result, including the next two remarks, requires  $T$  to be isometric.
- (b) In the above proof, if  $T$  is surjective or  $T(A)$  is a subtriple of  $B$ , then  $F_1 = Q(B)$  and  $p = \mathbf{1}$ .
- (c) For an arbitrary projection  $p \in B^{**}$ , conditions (i) and (ii) above are independent of each other in general and they need not imply (2.1). Consider, for instance, the identity map  $T : A \longrightarrow A$ , for which (ii) is satisfied by any projection, but only the central projections in  $A^{**}$  satisfy (i) and (2.1). Nevertheless, if  $T^{**}(\mathbf{1})$  is unitary, then (i) implies (2.1) and hence (ii), for any projection  $p \in B^{**}$ . Indeed, if  $T^{**}(\mathbf{1}) = \mathbf{1}$ , then  $T$  commutes with involution and, by weak\*-continuity of the triple product and (i), we have  $T\{\mathbf{1}, \mathbf{1}, a\}p = \{\mathbf{1}p, \mathbf{1}p, T(a)p\}$  which gives  $T(a)p = pT(a)p = pT(a)$  for  $a = a^*$  and hence for all  $a \in A$ . For unitary  $T^{**}(\mathbf{1})$ , the map  $T^{**}(\mathbf{1})^*T^{**}$  is unital and the preceding statement gives  $pT(a)^*T(b) = p(T^{**}(\mathbf{1})^*T(a))^*(T^{**}(\mathbf{1})^*T(b)) = (T^{**}(\mathbf{1})^*T(a))^*(T^{**}(\mathbf{1})^*T(b))p = T(a)^*T(b)p$ . If  $B$  is abelian, then of course (i) and (ii) are equivalent.

**Definition 2.4.** We denote by  $p_T$  the projection for the isometry  $T$  in Proposition 2.2 and call it the *structure projection* of  $T$ .

We give the following examples of structure projections  $p_T$ . Let  $M_n$  be the C\*-algebra of  $n \times n$  matrices.

**Example 2.5.** Let  $T : M_2 \longrightarrow M_3$  be defined by

$$T \begin{pmatrix} a & b \\ c & d \end{pmatrix} = \begin{pmatrix} a & b & 0 \\ c & d & 0 \\ 0 & 0 & a \end{pmatrix}.$$

Then  $T$  is a unital linear isometry and  $T(M_2)$  is not a subtriple of  $M_3$ . The structure projection  $p_T$  is given by

$$p_T = \begin{pmatrix} 1 & 0 & 0 \\ 0 & 1 & 0 \\ 0 & 0 & 0 \end{pmatrix}.$$

We note that Morita [12] has shown that a linear isometry  $T : M_n \longrightarrow M_n$  is of the form  $T(x) = uxv$  or  $T(x) = ux^t v$  for some unitary  $u, v \in M_n$  where  $x^t$  denotes the transpose of  $x$ .

**Example 2.6.** Let  $A = C[0, 1]$ ,  $B = C([0, 1] \cup \{2\})$  and define  $T : A \longrightarrow B$  by

$$(Tf)(x) = \begin{cases} f(x) & \text{for } x \in [0, 1] \\ \int_0^1 f(y)dy & \text{for } x = 2. \end{cases}$$

Then  $T$  is a unital linear isometry,  $T(A) = \{h \in B : h(2) = \int_0^1 h(y)dy\}$  has co-dimension 1 in  $B$  and it is not a subtriple of  $B$ . We have  $p_T = \chi_{[0,1]}$ , the characteristic function of  $[0, 1]$ , which is in  $B$ .

**Example 2.7.** Let  $T : \mathbb{C} \longrightarrow M_2$  be defined by

$$T(a) = \begin{pmatrix} 0 & \frac{a}{2} \\ a & 0 \end{pmatrix}.$$

Then  $T$  is an isometry and  $T(\mathbb{C})$  is not a subtriple of  $M_2$ . Also  $T(1)$  is not unitary and  $T(\mathbb{C})$  contains no nontrivial positive element. Its structure projection  $p_T$  is given by

$$p_T = \begin{pmatrix} 1 & 0 \\ 0 & 0 \end{pmatrix}$$

which does not commute with  $T(a)$  for  $a \neq 0$ . Also  $T(a^{(3)}) \neq T(a)^{(3)}$  for all non-zero  $a \in \mathbb{C}$ .

**Example 2.8.** Let  $K(H)$  be the  $C^*$ -algebra of compact operators on a Hilbert space  $H$  with an orthonormal basis  $\{e_1, e_2, \dots\}$ , and  $B(H)$  the algebra of bounded operators on  $H$ . Define a linear isometry  $T : c_0 \longrightarrow K(H)$  by

$$\begin{aligned} T(x) &= \frac{x_1}{2}e_1 \otimes e_1 + x_1e_3 \otimes e_2 + \frac{x_2}{2}e_5 \otimes e_3 + x_2e_7 \otimes e_4 + \dots \\ &= \frac{1}{2} \sum_{n=1}^{\infty} x_n e_{4n-3} \otimes e_{2n-1} + \sum_{n=1}^{\infty} x_n e_{4n-1} \otimes e_{2n} \end{aligned}$$

where  $x = (x_n) \in c_0$  and  $(e_i \otimes e_k)(\cdot) = \langle \cdot, e_k \rangle e_i$ . We have

$$x^{(3)} = (x_1^{(3)}, x_2^{(3)}, \dots),$$

$$T(x^{(3)}) = \frac{1}{2} \sum_{n=1}^{\infty} x_n^{(3)} e_{4n-3} \otimes e_{2n-1} + \sum_{n=1}^{\infty} x_n^{(3)} e_{4n-1} \otimes e_{2n},$$

and

$$T(x)^{(3)} = \frac{1}{8} \sum_{n=1}^{\infty} x_n^{(3)} e_{4n-3} \otimes e_{2n-1} + \sum_{n=1}^{\infty} x_n^{(3)} e_{4n-1} \otimes e_{2n}$$

by orthogonality. Hence, for any projection  $q$  in  $K(H)^{**} = B(H)$ ,

$$T(x^{(3)})q = T(x)^{(3)}q$$

if, and only if,

$$\left( \sum_{n=1}^{\infty} x_n^{(3)} e_{4n-3} \otimes e_{2n-1} \right) q = 0.$$

This happens for all  $x$  in  $c_0$  exactly when  $qe_{2n-1} = 0$  for  $n = 1, 2, \dots$ . Therefore the structure projection  $p_T$  is the orthogonal projection onto  $\text{span}\{e_2, e_4, \dots\}$  and we have

$$\|T(x)p_T\| = \|x\| \quad \text{and} \quad p_T(Tx) = 0$$

for all  $x$  in  $c_0$ .

**Remark 2.9.** Let  $T : A \longrightarrow B$  be a linear isometry between  $C^*$ -algebras. Let  $B$  be a  $C^*$ -subalgebra of  $\tilde{B}$ , with common approximate identity, and regard  $B^{**}$  as a subalgebra of  $\tilde{B}^{**}$ . Then the structure projection  $\tilde{p}_T$  of the isometry  $T : A \longrightarrow \tilde{B}$  is the same as  $p_T$ . Evidently, we have  $p_T \leq \tilde{p}_T$ . Suppose  $p_T \neq \tilde{p}_T$ . Choose a state  $\psi \in \tilde{B}^*$  such that  $\psi(p_T) < \psi(\tilde{p}_T)$ . Then the state

$$\varphi(\cdot) = \frac{\psi(\tilde{p}_T \cdot \tilde{p}_T)}{\psi(\tilde{p}_T)}$$

is in the closed face  $F(\tilde{p}_T)$  of  $Q(\tilde{B})$  supported by  $\tilde{p}_T$ . This means, by the proof of Proposition 2.2, that

$$\Phi_b^n(\varphi)((Ta^{(3)} - (Ta)^{(3)})^*((Ta^{(3)} - (Ta)^{(3)})) = 0 \quad (a, b \in A_1, n = 0, 1, 2, \dots)$$

where  $\Phi_b^0(\varphi) = \varphi$  and  $\Phi_b^n$  is the  $n$ th iterate of  $\Phi_b$ . The restriction  $\varphi|_B$  is a state of  $B$  and clearly the above identity remains true when  $\varphi|_B$  replaces  $\varphi$ , that is,  $\varphi|_B \in F(p_T) \subseteq Q(B)$  which gives the contradiction

$$1 = \varphi(p_T) = \frac{\psi(\tilde{p}_T p_T \tilde{p}_T)}{\psi(\tilde{p}_T)} = \frac{\psi(p_T)}{\psi(\tilde{p}_T)}.$$

So  $p_T = \tilde{p}_T$ .

We note that, for a linear isometry  $T : A \longrightarrow B$  between  $C^*$ -algebras, the triple homomorphism  $T(\cdot)p_T = 0$  if, and only if,  $T^{**}(\mathbf{1})p_T = 0$ . This follows from the weak\* continuity of the triple product and the identity

$$T(a)p_T = T^{**}(a)p_T = T^{**}\{\mathbf{1}, \mathbf{1}, a\}p_T = \{T^{**}(\mathbf{1})p_T, T^{**}(\mathbf{1})p_T, T(a)p_T\}.$$

We study various necessary and sufficient conditions for  $T(\cdot)p_T \neq 0$  in the next two sections. The above identity also shows that  $T^{**}(\mathbf{1})p_T$  is a partial isometry in  $B^{**}$ .

### 3 Isometries from abelian $C^*$ -algebras

In this section, we study the structure projection of a linear isometry on an abelian  $C^*$ -algebra. This is motivated by the intention to study a linear isometry locally,

that is, to study its restriction on a subtriple generated by an element. We show in Theorem 3.10 below that when  $A$  is abelian, the structure projection  $p_T$  of an isometry  $T$  from  $A$  into any  $C^*$ -algebra  $B$  is large enough to make the triple homomorphism  $T(\cdot)p_T$  an isometry. Consequently, a linear isometry  $T$  on any  $C^*$ -algebra reduces *locally* to a triple isomorphism via a projection, as shown in Corollary 3.12. We also give an alternative construction of  $p_T$  in Proposition 3.14 when the codomain  $B$  is a dual  $C^*$ -algebra. We prove some lemmas first.

**Definition 3.1.** Let  $T : A \longrightarrow B$  be a linear map between  $C^*$ -algebras. For each  $\varphi$  in  $A^*$  with  $\|\varphi\| = 1$ , let

$$A_\varphi = \{a \in A : \varphi(a) = \|a\| = 1\}.$$

Similarly, for each  $\psi$  in  $B^*$  with  $\|\psi\| = 1$ , let

$$B_\psi = \{b \in B : \psi(b) = \|b\| = 1\}.$$

If  $A_\varphi \neq \emptyset$ , we define

$$Q_\varphi = \{\psi \in B^* : \|\psi\| = 1 \text{ and } T(A_\varphi) \subseteq B_\psi\}.$$

**Lemma 3.2.** Let  $T : A \longrightarrow B$  be a linear isometry between  $C^*$ -algebras. For  $\varphi$  in  $A^*$  with  $\|\varphi\| = 1$  and  $A_\varphi \neq \emptyset$ , the set  $Q_\varphi$  is a non-empty weak\* closed face of  $B_1^*$ .

*Proof.* We first note that  $Q_\varphi$  is an intersection of non-empty weak\* closed faces of  $B_1^*$ :

$$Q_\varphi = \bigcap_{a \in A_\varphi} \{\psi \in B_1^* : \psi(Ta) = 1\}.$$

We show these faces have finite intersection property. To this end, let  $a_1, a_2, \dots, a_n$  be in  $A_\varphi$  and let  $a = \sum_{i=1}^n a_i$ . Since  $\varphi(a) = n$ , we have  $\|Ta\| = \|a\| = n$ . Therefore, there is a norm one functional  $\psi$  in  $B^*$  such that  $\psi(Ta) = n$ . It follows that  $\sum_{i=1}^n \psi(Ta_i) = n$  and so  $\psi(Ta_i) = 1$  for  $i = 1, 2, \dots, n$ . Consequently, we have  $\psi \in \bigcap_{i=1}^n (Ta_i)^{-1}\{1\}$ .  $\square$

**Lemma 3.3.** Let  $T : A \longrightarrow B$  be a linear isometry between  $C^*$ -algebras, and let  $\varphi \in A^*$  with  $\|\varphi\| = 1$  and  $A_\varphi \neq \emptyset$ . Then for any  $a \in A_\varphi$  and  $\psi \in Q_\varphi \subseteq B_1^*$  with polar decomposition  $\psi = v^*|\psi|$ , we have

$$(i) \|(Ta)\omega_{|\psi|}\| = 1;$$

$$(ii) (Ta)\omega_{|\psi|} = v\omega_{|\psi|} \quad \text{and} \quad (Ta)^*v\omega_{|\psi|} = \omega_{|\psi|} \quad \text{in} \quad H_{|\psi|}.$$

*Proof.* Given  $a \in A_\varphi$  and  $\psi \in Q_\varphi$ , we have  $Ta \in B_\psi$  and therefore,

$$\begin{aligned} 1 &= \psi(Ta) = |\psi|(v^*(Ta)) \\ &= \langle v^*(Ta)\omega_{|\psi|}, \omega_{|\psi|} \rangle = \langle (Ta)\omega_{|\psi|}, v\omega_{|\psi|} \rangle = \langle \omega_{|\psi|}, (Ta)^*v\omega_{|\psi|} \rangle. \end{aligned}$$

Since  $\|v\omega_{|\psi|}\| = 1$  and  $\|(Ta)\omega_{|\psi|}\| \leq \|Ta\| = 1$ , we have  $\|(Ta)\omega_{|\psi|}\| = 1$  and  $(Ta)\omega_{|\psi|} = v\omega_{|\psi|}$ . Similarly, we have  $(Ta)^*v\omega_{|\psi|} = \omega_{|\psi|}$ .  $\square$

In the *remaining lemmas of this section*, we assume that  $A$  is an *abelian*  $C^*$ -algebra and is identified with the algebra  $C_0(X)$  of continuous functions on a locally compact Hausdorff space  $X$ , vanishing at infinity. Fix a linear isometry  $T : C_0(X) \longrightarrow B$ , where  $B$  is any  $C^*$ -algebra. We write

$$A_x = A_{\delta_x} = \{f \in C_0(X) : f(x) = \|f\| = 1\};$$

$$Q_x = Q_{\delta_x} = \{\psi \in B^* : \|\psi\| = 1 \text{ and } T(A_x) \subseteq B_\psi\}$$

where  $\delta_x$  is the point mass at  $x$ . Note that  $A_x \neq \emptyset$  for all  $x$  in  $X$ .

We let  $Q = \bigcup_{x \in X} Q_x$  and define  $|Q_x| = \{|\psi| : \psi \in Q_x\}$ ,  $|Q| = \bigcup_{x \in X} |Q_x|$ .

**Lemma 3.4.** *Given  $x \neq x'$  in  $X$ , we have  $|Q_x| \cap |Q_{x'}| = \emptyset$ .*

*Proof.* We first show that  $Q_x \cap Q_{x'} = \emptyset$ . Suppose, otherwise, that there exists  $\psi \in Q_x \cap Q_{x'}$ . Then  $TA_x \subseteq B_\psi$  and  $TA_{x'} \subseteq B_\psi$ . Let  $f \in A_x$  and  $f' \in A_{x'}$  with  $ff' = 0$ . Since  $T$  is an isometry and  $\|f + f'\| = 1$ , we have  $\|Tf + Tf'\| = 1$ . But  $\psi(Tf) = \psi(Tf') = 1$  implies  $\|Tf + Tf'\| \geq 1 + 1 = 2$  which is a contradiction.

Now suppose there exists  $\psi \in |Q_x| \cap |Q_{x'}|$  with  $\psi = |\varphi| = |\varphi'|$  and  $\varphi \in Q_x$ ,  $\varphi' \in Q_{x'}$ . Let  $\varphi = v^*|\varphi|$  and  $\varphi' = v'^*|\varphi'|$  be the polar decompositions. By Lemma 3.3, given  $f$  in  $C_0(X)$ , we have

$$\begin{aligned} f \in A_x &\implies (Tf)\omega_\psi = v\omega_\psi; \\ f \in A_{x'} &\implies (Tf)\omega_\psi = v'\omega_\psi. \end{aligned}$$

We can choose an  $f$  in  $A_x \cap A_{x'}$  which then gives  $v\omega_\psi = v'\omega_\psi$ . Consequently, for every  $a$  in  $A$  we have

$$\varphi(a) = \psi(v^*a) = \langle a\omega_\psi, v\omega_\psi \rangle_\psi = \langle a\omega_\psi, v'\omega_\psi \rangle_\psi = \psi(v'^*a) = \varphi'(a).$$

Hence  $\varphi = \varphi' \in Q_x \cap Q_{x'}$  which is impossible.  $\square$

**Definition 3.5.** Define  $\sigma : |Q| \longrightarrow X$  by

$$\sigma(|\psi|) = x \quad \text{for } \psi \in Q_x.$$

Let  $P(B)$  be the set of all pure states of  $B$ . The following lemma shows that  $|Q| \cap P(B) \neq \emptyset$ .

**Lemma 3.6.**  $\sigma(|Q| \cap P(B)) = X$ .

*Proof.* Consider the isometry  $T$  from  $A = C_0(X)$  onto  $T(A)$ . The adjoint map  $T^*$  sends the set  $\partial T(A)_1^*$  of extreme points in the closed unit ball of  $T(A)^*$  onto the extreme points of the closed unit ball of  $C_0(X)^*$ . In particular, for each  $x$  in  $X$ , there is a  $\psi$  in  $\partial T(A)_1^*$  with  $T^*\psi = \delta_x$ . Let  $\tilde{\psi}$  be an extreme point in  $B_1^*$  extending  $\psi$ . Let  $\tilde{\psi} = v^*|\tilde{\psi}|$  be the polar decomposition of  $\tilde{\psi}$ . Then  $\tilde{\psi}(Tf) = T^*\psi(f) = f(x)$  for all  $f$  in  $C_0(X)$  which implies that  $\tilde{\psi} \in Q_x$  and  $|\tilde{\psi}| \in |Q_x| \cap P(B)$ . Hence  $\sigma(|\tilde{\psi}|) = x$ .  $\square$

Let  $q = \bigvee \{p_\varphi : \varphi \in |Q| \cap P(B)\}$  be the atomic projection in  $B^{**}$  supporting all pure states in  $|Q|$  where  $p_\varphi$  is the minimal projection in  $B^{**}$  supporting the pure state  $\varphi$ . Note that  $q$  depends on  $T$ .

**Lemma 3.7.** For all  $f$  in  $C_0(X)$ , we have  $\|(Tf)q\| = \|Tf\|$ .

*Proof.* Let  $\|f\| = |f(x)| > 0$  for some  $x$  in  $X$ . Then  $\frac{f}{f(x)} \in A_x$  and  $\frac{Tf}{f(x)} \in B_\psi$  for some  $\psi \in Q_x$  with  $|\psi| \in |Q| \cap P(B)$  by Lemma 3.6. It follows from Lemma 3.3 that  $\|(Tf)\omega_{|\psi|}\| = \|f\| = \|Tf\|$ . So  $\|Tf\| \geq \|(Tf)q\| \geq \|(Tf)p_{|\psi|}\| \geq \|(Tf)\omega_{|\psi|}\| = \|Tf\|$ .  $\square$

**Lemma 3.8.** Let  $\varphi = |\rho|$  for some  $\rho$  in  $Q$  with polar decomposition  $\rho = v^*\varphi$ . Let  $f \in C_0(X)$ . If  $f(\sigma(\varphi)) = 0$ , then  $(Tf)\omega_\varphi = (Tf)^*v\omega_\varphi = 0$ .

*Proof.* Without loss of generality, we may assume that  $\|f\| = 1$ . By Urysohn's Lemma, it suffices to show that if  $f$  vanishes in a neighborhood of  $\sigma(\varphi)$  in  $X$ , then  $(Tf)\omega_\varphi = (Tf)^*v\omega_\varphi = 0$ . For this, we choose  $g$  in  $A_{\sigma(\varphi)}$  such that  $fg = 0$ . Then

$$\|g\| = 1 = g(\sigma(\varphi))$$

and

$$\|f + g\| = 1 = (f + g)(\sigma(\varphi)).$$

By Lemma 3.3, we have

$$(Tg)\omega_\varphi = v\omega_\varphi = T(f + g)\omega_\varphi$$

and

$$(Tg)^*v\omega_\varphi = \omega_\varphi = (T(f + g))^*v\omega_\varphi.$$

Consequently  $(Tf)\omega_\varphi = (Tf)^*v\omega_\varphi = 0$ .  $\square$

**Lemma 3.9.** *Let  $\psi \in Q$  have polar decomposition  $\psi = v^*\varphi$  where  $\varphi = |\psi|$ . Then for all  $f$  in  $C_0(X)$ , we have  $(Tf)\omega_\varphi = f(\sigma(\varphi))v\omega_\varphi$  and  $(Tf)^*v\omega_\varphi = \overline{f(\sigma(\varphi))}\omega_\varphi$ .*

*Proof.* Recall that  $\sigma(\varphi) = x$  if  $\psi \in Q_x$ . Pick  $h \in C_0(X)$  such that  $h(\sigma(\varphi)) = 1 = \|h\|$ , that is,  $h \in A_{\sigma(\varphi)}$ . Since

$$(f - f(\sigma(\varphi))h)(\sigma(\varphi)) = 0,$$

Lemma 3.8 gives

$$T(f - f(\sigma(\varphi))h)\omega_\varphi = (T(f - f(\sigma(\varphi))h))^*v\omega_\varphi = 0.$$

Therefore

$$(Tf)\omega_\varphi = f(\sigma(\varphi))(Th)\omega_\varphi = f(\sigma(\varphi))v\omega_\varphi$$

since  $(Th)\omega_\varphi = v\omega_\varphi$  by Lemma 3.3. Similarly, we have, by Lemma 3.3 again,

$$(Tf)^*v\omega_\varphi = \overline{f(\sigma(\varphi))}(Th)^*v\omega_\varphi = \overline{f(\sigma(\varphi))}\omega_\varphi.$$

□

We are now ready to prove that  $T(\cdot)p_T$  is an isometry if  $A$  is abelian.

**Theorem 3.10.** *Let  $T : A \longrightarrow B$  be a linear isometry between  $C^*$ -algebras and let  $A$  be abelian. Let  $p_T \in B^{**}$  be the structure projection of  $T$ . Then we have*

$$\|(Ta)p_T\| = \|a\| \quad (a \in A).$$

*Proof.* Let  $q \in B^{**}$  be the atomic projection, determined by  $T$ , in Lemma 3.7. We show that  $T(\cdot)q$  is a triple homomorphism from  $A = C_0(X)$  onto  $T(A)q$ . Let  $\varphi \in |Q| \cap P(B)$  with  $\varphi = |\psi|$  for some  $\psi \in Q$ . Let  $\psi = v^*\varphi$  be the polar decomposition. By Lemma 3.9, we have

$$(Tf^{(3)})\omega_\varphi = f^{(3)}(\sigma(\varphi))v\omega_\varphi = f(\sigma(\varphi))\overline{f(\sigma(\varphi))}f(\sigma(\varphi))v\omega_\varphi = (Tf)^{(3)}\omega_\varphi.$$

Hence, by the definition of  $q$ , we have

$$(Tf^{(3)})q = (Tf)^{(3)}q$$

for every  $f$  in  $C_0(X)$ , and hence the map  $T(\cdot)q$  is a triple homomorphism. On the other hand, using Lemma 3.9 again, we get

$$(Tg)^*(Tf)\omega_\varphi = \overline{g(\sigma(\varphi))}f(\sigma(\varphi))\omega_\varphi$$

which gives  $q(Tg)^*(Tf)\omega_\varphi = (Tg)^*(Tf)\omega_\varphi$  since  $q\omega_\varphi = \omega_\varphi$ . Therefore  $q(Tg)^*(Tf)q = (Tg)^*(Tf)q$  and  $q$  commutes with  $(Tg)^*(Tf)$  for all  $f, g$  in  $C_0(X)$ . It follows that  $q$  satisfies condition (ii) in Proposition 2.2 and so  $q \leq p_T$  by maximality of  $p_T$ . By Lemma 3.7,  $T(\cdot)q$  is an isometry which implies that  $T(\cdot)p_T$  is such also. □

**Remark 3.11.** When  $B$  is abelian, Theorem 3.10 gives a result of Holsztynski [8, 9] as a special case.

Given any element  $a$  in a  $C^*$ -algebra or, more generally, a  $JB^*$ -triple  $A$ , the (closed) subtriple  $Z_a$  of  $A$  generated by  $a$  is linearly isometric (and hence triple isomorphic) to an abelian  $C^*$ -algebra [11, Corollary 1.15]. Applying the above theorem to the restriction of a linear isometry to  $Z_a$ , we obtain the following local result on linear isometries between  $C^*$ -algebras.

**Corollary 3.12.** *Let  $T : A \longrightarrow B$  be a linear isometry, where  $A$  is a  $JB^*$ -triple and  $B$  is a  $C^*$ -algebra. Then for every  $a \in A$ , there is a largest projection  $p_a \in B^{**}$ , which is closed, such that  $T(\cdot)p_a : Z_a \longrightarrow B^{**}$  is an isometry and a triple homomorphism satisfying*

$$T\{x, y, z\}p_a = \{Tx, Ty, Tz\}p_a$$

for all  $x, y, z \in Z_a$ .

**Remark 3.13.** (a) Clearly,  $p_T \leq p_a$ , but it can happen that  $p_T \neq p_a = \mathbf{1}$ . In Example 2.1, we have  $p_T \neq \mathbf{1}$  and if  $a \in C(\Omega)$  satisfies  $a(0) = a(1) = 0$ , then every  $b \in Z_a$  also satisfies  $b(0) = b(1) = 0$  since  $\{f \in C(\Omega) : f(0) = f(1) = 0\}$  is a (closed) subtriple of  $C(\Omega)$  containing  $a$ . Therefore  $T$  restricts to a triple isomorphism on  $Z_a$ , in other words,  $p_a = \mathbf{1}$ .

(b) The condition  $T\{a, a, a\} = \{Ta, Ta, Ta\}$  alone need not imply that  $p_a = \mathbf{1}$ . This amounts to saying that the condition  $T(a^{(3)}) = T(a)^{(3)}$  need not imply  $T(a^{(2n+1)}) = T(a)^{(2n+1)}$  for all  $n$ . Consider the unital isometry  $T$  in Example 2.6 and the function

$$f(x) = \frac{25}{4} - \frac{63}{4}x^2$$

in  $C[0, 1]$ . A simple calculation gives

$$(Tf)(2) = \int_0^1 f(x)dx = 1$$

and

$$T(f^{(3)})(2) = \int_0^1 f^{(3)}(x)dx = \int_0^1 \left(\frac{25}{4} - \frac{63}{4}x^2\right)^3 dx = 1.$$

Therefore, we have  $T(f^{(3)}) = (Tf)^{(3)}$ , but  $T(f^{(5)}) \neq (Tf)^{(5)}$  since

$$T(f^{(5)})(2) = \int_0^1 f^{(5)}(x)dx = -\frac{20959168}{11264} \neq 1 = (Tf)^{(5)}(2).$$

In the proof of Theorem 3.10, the two maps  $T(\cdot)q$  and  $T(\cdot)p_T$  are actually equal if  $B$  is a dual  $C^*$ -algebra. We show this in the next proposition as well as giving an exact formula relating  $q$  and  $p_T$ .

A  $C^*$ -algebra  $B$  is called a *dual  $C^*$ -algebra* if  $I^{\perp\perp} = I$  for all closed one-sided ideals  $I$  of  $B$ , where for any closed left (resp. right) ideal  $I$  (resp.  $J$ ) of  $B$ , we define  $I^\perp = \{b \in B : Ib = \{0\}\}$  (resp.  $J^\perp = \{b \in B : bJ = \{0\}\}$ ). It is known that a  $C^*$ -algebra  $B$  is dual if and only if every maximal abelian subalgebra of  $B$  is generated by minimal projections, or equivalently,  $B$  is a  $c_0$ -sum of algebras of compact operators on Hilbert spaces (cf. [19, p.157]). Therefore, a unital dual  $C^*$ -algebra is finite-dimensional. Given a dual  $C^*$ -algebra  $B$ , the minimal projections in  $B$  are also minimal in  $B^{**}$ , and every singular state of  $B^{**}$  vanishes on  $B$ .

Given  $b$  in  $B^{**}$ , we denote by  $r(b)$  the right support projection of  $b$  which is the smallest projection in  $B^{**}$  satisfying  $br(b) = b$ . If  $T$  is a linear isometry from a  $C^*$ -algebra  $A$  into  $B$ , then for the partial isometry  $T^{**}(\mathbf{1})p_T$ , we have  $r(T^{**}(\mathbf{1})p_T) = p_T T^{**}(\mathbf{1})^* T^{**}(\mathbf{1}) p_T$ .

**Proposition 3.14.** *Let  $p_T$  be the structure projection of  $T : A \longrightarrow B$  in Theorem 3.10 and  $q$  the projection in its proof. Let  $B$  be a dual  $C^*$ -algebra. Then we have*

$$(i) \quad T(\cdot)p_T = T(\cdot)q;$$

$$(ii) \quad q \text{ is the right support projection of } T^{**}(\mathbf{1})p_T;$$

$$(iii) \quad p_T = q + \mathbf{1} - r(TA) \text{ where } r(TA) = \bigvee \{r(T(a)) : a \in A\}.$$

*Proof.* (i) We note that  $q \leq p_T$  from the proof of Theorem 3.10. Let  $z = p_T - q$ . We show that  $T(\cdot)z = 0$ . Suppose otherwise. Then  $T(\cdot)z : A \longrightarrow T(A)z$  is a non-zero triple homomorphism as  $T(a^{(3)})z = T(a^{(3)})p_T z = (Ta)^{(3)}p_T z = (Ta)^{(3)}z$ , and  $z$  commutes with  $T(a)^*T(a)$  because  $p_T$  and  $q$  do. Hence the quotient  $A/\ker T(\cdot)z$  is isometrically triple isomorphic to  $T(A)z$ . If we identify  $A$  with  $C_0(X)$ , then  $A/\ker T(\cdot)z$  identifies with  $C_0(Y)$ , where  $Y$  is a nonempty closed subset of  $X$  and the quotient map is just the restriction map. Pick  $y \in Y$ . Applying Lemma 3.2 to the isometry  $C_0(Y) \longrightarrow T(A)z \subseteq B^{**}$ , we find an extreme point  $\psi$  in  $(B^{**})_1^*$  such that  $\psi((Tf)z) = 1$  whenever  $f \in C_0(X)$  satisfies  $f(y) = \|f\| = 1$ . Let  $\psi = v^*|\psi|$  be the polar decomposition with  $v \in B^{****}$ . Then  $|\psi|$  is a pure state of  $B^{**}$  and  $|\psi|(z) = 1$  by Schwarz inequality. Hence

$$|\psi|(q) = |\psi|(qz) = 0.$$

We note that  $|\psi|((Tf)^*Tf) = 1$  since  $1 = |\psi|(v^*(Tf)z) = |\psi|(v^*Tf) \leq |\psi|((Tf)^*Tf) \leq 1$ . It follows that  $|\psi|$  is a pure normal state of  $B^{**}$  as it does not vanish on  $B$  and a pure

state is normal or singular. Therefore  $\psi$  is normal on  $B^{**}$  since  $B^* = B^{***}z_0$  for some central projection  $z_0$  in  $B^{****}$  (cf. [19, p. 126]) and we have  $\psi z_0 = v^*|\psi|z_0 = v^*|\psi| = \psi$ . Therefore  $|\psi| \in |Q_y| \cap P(B)$  because  $\psi((Tf)(\mathbf{1} - z)) = |\psi|(v^*(Tf)(\mathbf{1} - z)) = 0$  yields  $\psi(Tf) = \psi((Tf)z) = 1$  for  $f \in A_y$ . It follows that  $|\psi|(q) = 1$ , by the definition of  $q$ , which gives a contradiction.

(ii) By weak\* continuity and Lemma 3.9, we have

$$T^{**}(\mathbf{1})^*T^{**}(\mathbf{1})\omega_\varphi = \omega_\varphi, \quad \forall \varphi \in |Q|.$$

Therefore

$$T^{**}(\mathbf{1})^*T^{**}(\mathbf{1})q = q$$

and

$$p_T T^{**}(\mathbf{1})^*T^{**}(\mathbf{1})p_T = (T^{**}(\mathbf{1})p_T)^*(T^{**}(\mathbf{1})p_T) = (T^{**}(\mathbf{1})q)^*(T^{**}(\mathbf{1})q) = q.$$

(iii) Since  $T(A)z = 0$ , we have

$$p_T - q = z \leq \mathbf{1} - r(TA).$$

On the other hand, since  $T(\cdot)(\mathbf{1} - r(TA)) = 0$ , we have

$$\mathbf{1} - r(TA) \leq p_T \quad \text{and} \quad q(\mathbf{1} - r(TA)) = 0$$

which gives

$$p_T = q + \mathbf{1} - r(TA).$$

□

The use of dual  $C^*$ -algebras in Proposition 3.14 hints at the atomic property of  $B^{**}$  and a general formulation of the result, without any assumption on  $B$ , should relate the atomic part of  $p_T$  to  $q$ , as the following example shows.

**Example 3.15.** Let  $A = C_0(0, 1]$  and  $T : A \longrightarrow C[-1, 1]$  be the natural embedding, namely,  $Tf$  agrees with  $f$  on  $(0, 1]$  and is zero elsewhere. Then we have  $p_T = \mathbf{1}$ ,  $r(TA) = \bigvee_{f \in A} T(f) = \chi_{(0,1]} \in C[-1, 1]^{**}$  and  $q = z_{\text{at}}\chi_{(0,1]}$  is in the atomic part of  $C[-1, 1]^{**}$ , where  $z_{\text{at}}$  is the maximal atomic projection in  $C[-1, 1]^{**}$ . We see, in this case,  $T(\cdot)p_T z_{\text{at}} = T(\cdot)q$  and  $p_T z_{\text{at}} = q + (\mathbf{1} - r(TA))z_{\text{at}}$ .

## 4 Isometries into abelian $C^*$ -algebras

Every  $C^*$ -algebra can be embedded into an abelian  $C^*$ -algebra by a linear isometry. It is therefore natural to consider isometries into abelian  $C^*$ -algebras. We begin with a description of the structure projection.

**Proposition 4.1.** *Let  $T : A \longrightarrow B$  be a linear isometry between  $C^*$ -algebras and let  $B$  be abelian. Then  $p_T = \bigwedge_{a \in A} p_a$  where  $p_a$  is the projection in Corollary 3.12.*

*Proof.* Let  $p = \bigwedge_{a \in A} p_a$ . We only need to prove  $p_T \geq p$ . For every  $a \in A$ , we have

$$T\{a, a, a\}p = T\{a, a, a\}p_a p = \{Ta, Ta, Ta\}p_a p = \{Ta, Ta, Ta\}p.$$

Since  $B$  is abelian,  $T(\cdot)p : A \longrightarrow B^{**}$  is a triple homomorphism. Hence  $p_T \geq p$  by the maximality of  $p_T$  in Proposition 2.2.  $\square$

By a *character*  $\rho$  of a  $C^*$ -algebra  $A$ , we mean an algebra homomorphism  $\rho : A \longrightarrow \mathbb{C} \setminus \{0\}$ . It is clear that the algebra  $M_2$  does not have a character. Also, a  $C^*$ -algebra is abelian if, and only if, its pure states are all characters.

**Lemma 4.2.** *Let  $N$  be a von Neumann algebra. Then  $N$  has a weak\* continuous character if, and only if,  $N$  contains an abelian summand.*

*Proof.* The sufficiency is obvious. Suppose  $N$  has a weak\* continuous character  $\rho$ . Then  $N$  must contain a type I summand  $N_I$  for otherwise, the ‘Halving Lemma’ implies that  $N$  is of the form  $D \otimes M_2$  (cf. [19, Proposition V.1.22]) and the restriction of  $\rho$  to  $\mathbf{1} \otimes M_2$  is a character which is impossible. Since  $N_I$  is of the form  $\sum_k N_k \otimes B(H_{n_k})$  where  $N_k$  is abelian and  $B(H_{n_k})$  is a type  $I_{n_k}$ -factor,  $N_I$  must contain an abelian summand because the contrary would imply  $\rho|_{N_I} = 0$  and  $\rho = 0$ .  $\square$

The above lemma implies that a  $C^*$ -algebra  $A$  has a character if, and only if,  $A^{**}$  contains an abelian summand. We show below that this condition is equivalent to the non-triviality of the map  $T(\cdot)p_T$  if  $T$  is a linear isometry from  $A$  into an abelian  $C^*$ -algebra  $B$ .

**Proposition 4.3.** *Let  $T : A \longrightarrow B$  be a linear isometry between  $C^*$ -algebras where  $B$  is abelian. Let  $p_T \in B^{**}$  be the structure projection of  $T$ . Then*

- (i)  $T(\cdot)p_T$  is an isometry if, and only if,  $A$  is abelian.
- (ii)  $T(\cdot)p_T \neq 0$  if, and only if,  $A$  admits a character.

*Proof.* (i) The necessity is obvious since  $T(A)p_T$  is an abelian  $JB^*$ -triple. The sufficiency follows from Theorem 3.10.

For (ii), we first assume that  $T(\cdot)p_T \neq 0$ . Then there exists a character  $\rho$  of  $B^{**}$  which does not vanish on  $T(A)p_T$ , and hence the composite  $\rho \circ (T(\cdot)p_T) : A \longrightarrow \mathbb{C}$  is a non-zero triple homomorphism. Since the closed triple ideals of  $C^*$ -algebras are

algebra ideals, it follows that  $A/\ker \rho \circ (T(\cdot)p_T)$  is a one-dimensional  $C^*$ -algebra and the natural quotient map  $\tilde{\rho} : A \longrightarrow A/\ker \rho \circ (T(\cdot)p_T)$  is a character of  $A$ .

Conversely, let  $\eta$  be a character of  $A$  and let  $B = C_0(Y)$  for some locally compact Hausdorff space  $Y$ . Then  $\eta$  is a pure state of  $A$ . Since the extreme points in the closed unit ball of  $T(A)^*$  can be extended to the extreme points in the closed unit ball of  $C_0(Y)^*$ , we have  $\eta = T^*(\lambda\delta_y|_{T(A)})$  for some  $y$  in  $Y$  and  $|\lambda| = 1$  where  $T^* : T(A)^* \longrightarrow A^*$  is an isometry. The support projection  $p_{\delta_y} \in C_0(Y)^{**}$  of  $\delta_y$  is a minimal projection and we have  $\lambda T(a^{(3)})p_{\delta_y} = \lambda T(a^{(3)})(y)p_{\delta_y} = \eta(a^{(3)})p_{\delta_y} = \eta(a)^{(3)}p_{\delta_y} = \lambda T(a)^{(3)}p_{\delta_y}$  for all  $a$  in  $A$ . Therefore  $p_{\delta_y} \leq p_T$  by maximality of  $p_T$ , and thus  $T(\cdot)p_T \neq 0$ .  $\square$

**Remark 4.4.** Let  $A$ ,  $B$  and  $T$  be as in Proposition 4.3. If  $A$  has a character, then we actually have

$$\|T(a)p_T\| = \sup\{|\eta(a)| : \eta \text{ is a character of } A\},$$

which gives an alternative proof of the sufficiency in (i). The identity follows from

$$\begin{aligned} \|T(a)p_T\| &= \sup\{|\rho(T(a)p_T)| : \rho \text{ is a character of } B^{**}\} \\ &= \sup\{|\tilde{\rho}(a)| : \rho \text{ is a character of } B^{**}\} \\ &\leq \sup\{|\eta(a)| : \eta \text{ is a character of } A\}, \end{aligned}$$

where  $\tilde{\rho}$  is the quotient map  $A \longrightarrow A/\ker \rho \circ (T(\cdot)p_T)$  and the last term is at most  $\|T(a)p_T\|$  from the proof of (ii).

The result of Proposition 4.3 does not hold if  $B$  is nonabelian. In Example 2.5, we have  $T(\cdot)p_T \neq 0$  for some linear isometry  $T : M_2 \longrightarrow M_3$ . We conclude with the following example.

**Example 4.5.** There is a linear isometry  $T : M_2 \longrightarrow B(H)$ , where  $B(H)$  is the algebra of bounded operators on an infinite dimensional separable Hilbert space  $H$ , such that  $T(\cdot)p_T = 0$ .

To see this, let  $Y$  be the closed unit ball of  $M_2^*$  and  $j$  be the canonical linear embedding of  $M_2$  into  $C(Y)$ . Take a faithful nondegenerate representation  $\pi$  of  $C(Y)$  on a separable Hilbert space  $H$ . Then  $T = \pi \circ j$  is a linear isometry from  $M_2$  into  $B(H)$ . By Remark 2.9 and Proposition 4.3, we have  $T(\cdot)p_T = T(\cdot)p_j = 0$ .

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